Time saved on installation of complex systems

How AASYS switched to a more user-friendly and secure solution

AASYS develops control systems for the industrial automation sector and is specialised in Object-Oriented Programming (OOP) for embedded and machine control systems. "Control systems are becoming increasingly complex. Many issues should or can sooner be solved by software rather than mechanically," says Bart Aernouts, founder and engineer at AASYS. "This increases the need for remote access."

With the help of a remote desktop solution and customers' VPN tools, AASYS was able to respond to this demand early on. Later on, they switched to a remote access solution. "User rights management, in particular, was complex with our previous solution. In addition, we had to download software before the customer could gain access," Bart explains. "Our main goal was to help our customers more quickly, which is why we started looking beyond our previous solution."

> " We just have to log in and we can immediately take over a screen. "